CURRICULUM VITA: SHOSHANNA SOFAER, DR.P.H.

CURRENT ACADEMIC APPOINTMENT: February, 1998 to present: Robert P. Luciano Professor of Health Care Policy; School of Public Affairs, Baruch College; City University of New York

EDUCATION: Dr.P.H., 1984, Health Planning, Policy and Administration, School of Public Health, University of California, Berkeley, M.P.H., 1977, Leadership Program in Community Mental Health, School of Public Health, University of California, Berkeley;
A.B., 1964, Government, Barnard College, Columbia University

CURRENT RESEARCH PROJECTS
Principal Investigator, "Evaluating the Hartford Geriatric Nursing Initiative" funded by the John A. Hartford Foundation, April 1, 2008 to March 31, 2012.
Principal Investigator, "Cluster Evaluation of Atlantic Philanthropies Human Capital Development Sub-Programme in Ageing" funded by Atlantic Philanthropies, July 1, 2006 to June 30, 2010.

OTHER RESEARCH: Dr. Sofaer has served as a Principal Investigator, Co-Principal Investigator, Project Director, or Senior Consultant on over 30 research projects, funded by AHRQ, HRSA, CDC, The Robert Wood Johnson Foundation, The Commonwealth Fund, the John A. Hartford Foundation, Atlantic Philanthropies and other funders. Her studies have addressed consumer information and decision making; the development and dissemination of quality measures; studies of coalitions and partnerships; structural and workforce factors affecting delivery of health care services; cost-effectiveness analysis; and policy analysis and implementation. She has also served as a methodological or substantive consultant on over a dozen research projects led by other scholars in the field. She is particularly called upon to support studies using qualitative and mixed methods, and studies addressing the involvement of the public in decision-making.

MAJOR PEER REVIEWED PUBLICATIONS: Dr. Sofaer has over 50 publications in peer reviewed journals including *Health Affairs, Health Services Research, Medical Care Research and Review, Medical Care, and the Annual Review of Public Health.* Here are some of her major peer-reviewed publications:
Bryan, S., S. Sofaer, T. Siegelberg and M. Gold, "Rehabilitating Rationing: Has the Time Come for Cost-Effectiveness Analysis?" 2009 *Health Economics Policy and the Law, epub ahead of print*
S. Sofaer, S.S. Hopper, K. Firminger, N. Naierman and M. Nelson "Addressing the Need for Public Reporting of Comparative Hospice Quality: A Focus Group Study" *Joint Commission Journal on Quality and Safety in Health Care*, 2009 Vol. 35(8): 422-429.
Sofaer, S., "Navigating Poorly Charted Territories: Patient Dilemmas in Health Care 'Non-Systems'" 2009, *Medical Care Research and Review* Vol. 66: pps 75S-93S.
Barr, J, Bernard S.L., Sofaer, S., Gianonotti, T.E., Lenfesty, N.F. and Miranda, D.J. "Physicians Views on Public Reporting of Hospital Quality Data" 2008 *Medical Care Research & Review*, Vol. 65 (6): 655-673.
Gold, M.R., S. Sofaer and T. Seigelberg, "Medicare and Cost Effectiveness Analysis: Time to Ask the Taxpayers?" 2007 *Health Affairs*, Vol. 26(5): 1399-1406.
Gold, M.R., Franks, P., T. Seigelberg, S. Sofaer, "Does providing cost-effectiveness information change coverage priorities for citizens acting as social decision-makers?" 2007 *Health Policy*, Vol. 83(1):65-72.
Barr, J. K., T. E. Giannotti, S. Sofaer, C. E. Duquette, W. J. Waters and M. K. Petrillo, "Using Public Reports of Patient Satisfaction for Hospital Quality Improvement" 2006 *Health Services Research* Vol. 41 (3, Part I): 663-82.
Sofaer, S., C. Crofton, E. Goldstein, E. Hoy and J. Crabb, "What do consumers want to know about the quality of care in hospitals?" 2005, *Health Services Research* Vol. 40 (6, Part II): 2018-2035.

Sofaer, S. and K. Firminger, "Patient Perceptions of the Quality of Health Services" 2005 *Annual Review of Public Health* Vol. 26: 513-559.
Sofaer, S., G. Bazzoli, J. A. Alexander, D. Conrad, R. Hasnain-Wynia, S. M. Shortell, F. Margolin, M. Pittman, E. Casey, K. Ladenheim, R. Mauery and A. Zukowski, "Using Theories of Action to Guide National Program Evaluation and Local Strategy in the Community Care Network Demonstration" 2003, *Medical Care Research and Review* Vol. 60(4): 17S-39S.
Shaller, D.V., S. Sofaer, S. Findlay, J.H. Hibbard, D. Lansky and S. Delbanco, "Consumers and Quality-Driven Health Care: A Call to Action" 2003 *Health Affairs* Vol 22(2):95-101.
Sofaer, S. "Qualitative Research Methods" *International Journal of Health Care Quality*, 2002 Vol 14(4):329-336.
Sofaer, S. "Qualitative Research Methods: What Are They and Why Use Them?", Special Supplement on Qualitative Methods in Health Services Research, December, 1999, Part II _*Health Services Research* Vol. 34(5): 1101-1118.
J. McGee, D.E. Kanouse, S. Sofaer, L. Hargraves, S. Kleimann and E.W. Hoy, "Making Survey Results Easy to Report to Consumers: How Reporting Needs Guided Survey Development in CAHPS", March, 1999, *Medical Care* Vol. 37(3): MS32-MS40.
Sofaer, S. "Aging and Primary Care: An Overview of Organizational Issues in the Delivery of Health Care to Older Americans" June 1998, *Health Services Research*, Vol 23 (2, Part II)
Sofaer, S. "How Will We Know If We Got It Right? Aims, Benefits and Risks of Consumer Information Initiatives" *The Joint Commission Journal on Quality Improvement*, May, 1997, Vol. 23(5):258-264.
Sofaer, S. "Applying Organizational Theory to Improve Health Services for Older Persons" *Journal of Applied Gerontology*, March, 1994, Vol. 13(1):73-85.
Sofaer, S. and M. L. Hurwicz, "When HMO and Medical Group Part Company: Disenrollment Decisions in Medicare HMOs" *Medical Care*, September, 1993, Vol. 31(9):808-821.
Sofaer, S. "Informing and Protecting Consumers Under Managed Competition" *Health Affairs*, March, 1993, Vol 12, Supplement: 76-86.
Sofaer, S., E. Kenney and B.N. Davidson, "The Impact of the Illness Episode Approach on Medicare Beneficiaries' Health Insurance Decisions" *Health Services Research*, December, 1992, Vol. 27(5):671-694.
Sofaer, S. and R. Myrtle, "Interorganizational Theory and Research: Implications for Health Care Management, Policy, and Research" *Medical Care Review*, Winter 1991 Vol 48(4): 371-409.
Sofaer, S. and Kenney, E. "Financial Consequences of Joining a Medicare HMO: An Application of the Illness Episode Approach to Estimating Out-of-Pocket Costs" *Journal of Health Politics, Policy and Law* Fall, 1989 Vol 14(3):565-585.

SELECTED PROFESSIONAL AND COMMUNITY SERVICE

Institute of Medicine: Member, Institute of Medicine Board on Health Care Services; Member, Subcommittee on Quality Improvement Organization Evaluation, Institute of Medicine Community on Benefits, Payments and Performance Improvement; Committee on the Consequences of Uninsurance: Member, Full Committee; Member, Subcommittee on Consequences of Uninsurance for Families and Children; Chair, Subcommittee on Strategies and Models for Providing Health Insurance; Member, Committees on Leading Health Indicators for Healthy People 2010; Choice and Managed Care; Public Health Performance Monitoring

Other Organizations: Member, Academy Health Methods Council; Consultant on Patient and Societal Values and Preferences, Development of the 8th Edition of the Anti-Thrombolytic Guidelines, American College of Chest Physicians; Member, Health Systems Research Study Section, Agency for Healthcare Research and Quality; Member, Work Group on Consumer Health Information, AHRQ/HCFA/OPM